



Privacy Collection Statement

The Trustee - PostSuper Pty Ltd (ABN 85 064 225 841) (**Trustee**) in its capacity as trustee of the Australia Post Superannuation Scheme (ABN 42 045 077 895) (**APSS**) - collects, holds and uses your personal information (including health information in certain circumstances), in accordance with the Trustee's Privacy Policy for the purpose of establishing, managing and administering member accounts in the APSS, assessing eligibility for insurance and benefits and to provide services to members.

The Trustee generally collects personal information directly from you, but may also collect personal information from third parties, such as your employer, adviser or former superannuation fund and from online sources when investigating complaints and claims.

If the Trustee cannot collect your personal information, it may be unable to open, manage or administer your account with the APSS (which may prevent or delay the processing of requests or cause tax consequences), or provide you with other services or information.

Your personal information may be disclosed:

- to the Trustee's service providers, professional advisors, regulatory bodies, your employer (if applicable) or other third parties (as required) in the course of managing and administering your account in the APSS;
- as required by law or by a court or tribunal order; or
- with your consent.

In the course of its administration of the APSS, the Trustee or its agents may disclose your personal information to recipients that are located outside Australia. The Trustee may, for example, disclose personal information to overseas contractors located in Canada, India or the Philippines. For further information regarding cross-border disclosures, please see the Trustee's Privacy Policy.

The Trustee's Privacy Policy contains information about how you can access and seek correction of any personal information held about you by the Trustee. It also contains information about how you can complain about a breach of the Privacy Act 1988 (Cth), including the Australian Privacy Principles, and how the Trustee will deal with such a complaint.

If you provide the Trustee with the personal information of any other individuals (e.g. nominated Beneficiaries), the Trustee will collect this information and it is your responsibility to tell the other individuals that their personal information has been collected by the Trustee and to make them aware of the contents of this Privacy Collection Statement.

From time to time, this Privacy Collection Statement and our Privacy Policy may change. Go to apss.com.au and scroll down to the '**Privacy**' link at the bottom of the home page for the latest available version.



AUSTRALIA POST SUPER SCHEME

Further information

For further information about the Trustee's privacy policies or practices, or for inquiries or complaints regarding access to or correction of personal information about you held by the APSS,

Please contact the Trustee's Inquiries and Complaints Officer through one of the following contact points:

- **Email** us at sr@apss.com.au
- Calling **1300 360 373** between 9am and 5.30pm (Sydney time) weekdays or, if calling from overseas, **+61 2 8571 6780**.
- **Writing to:**
Inquiries and Complaints Officer
Australia Post Superannuation Scheme
Locked Bag A5005
Sydney South NSW 1235